

michael heppell



We love working with colleges, so we thought we would share a few examples of work we have completed and projects currently taking place.



When Stockton Riverside College were preparing for an inspection, Michael Heppell created and presented a fast paced high energy motivation day (on a Saturday!) to get staff ready. The results? Their best inspection ever and these words from the Principal...

"Thank you for a wonderful staff development day. Saturday was excellent, a day that has brought more compliments and thanks from staff than any other event we have held. Several came up to me immediately afterwards to say thanks for the wonderful day and to do that on a Saturday takes some doing. I guess only Michael Heppell can do that."

Margaret Armstrong, (former) Principal of Stockton Riverside College



When it comes to measuring success, Park Lane College in Leeds calculated the responses of all 500 staff after they spent a full day with Michael Heppell. Here's what Tony Longworth, the Principal wrote.

'On a scale of 1 to 10, 70% scored the event at 8 or above. I consider the day to have been highly successful and a major step towards the college's strategy to change the culture and approach'

Tony Longworth, Principal, Park Lane College



For Sandwell College we carried out a 2 day programme for the Senior Management Team, followed by a day for all staff. This helped to give the College the momentum they needed to 'step up' during some challenging times.



When Gateshead College needed a speaker for their staff conference they chose Michael Heppell. A week later, following a very successful inspection, here's what the Principal wrote.

'There is no doubt in my mind that your finale at the conference made the difference. Your presentation was awesome; truly inspirational whilst being grounded in simple, helpful and immediately useful techniques to apply in every working and management situation.'
David Cheetham Principal / Chief Executive



What else is happening....

Newcastle College are leading the way with a revolutionary 9 month Customer Service programme delivered by the Michael Heppell team. Aimed at non teaching staff initially, the programme is designed to fit with their goal of achieving an EFQM award whilst raising their service standards. The project will be completed in June 2007.

So if you want to be a brilliant college ready for your next inspection, to raise your game in the service stakes, to book a speaker who will motivate your staff at your next conference or *EVEN* do something with your students, then contact the Michael Heppell team. We would be delighted to give you more detailed information about any of our presentations and programmes.

Our telephone number is 08456 733 336, our email address is info@michaelheppell.com and our website is www.michaelheppell.com